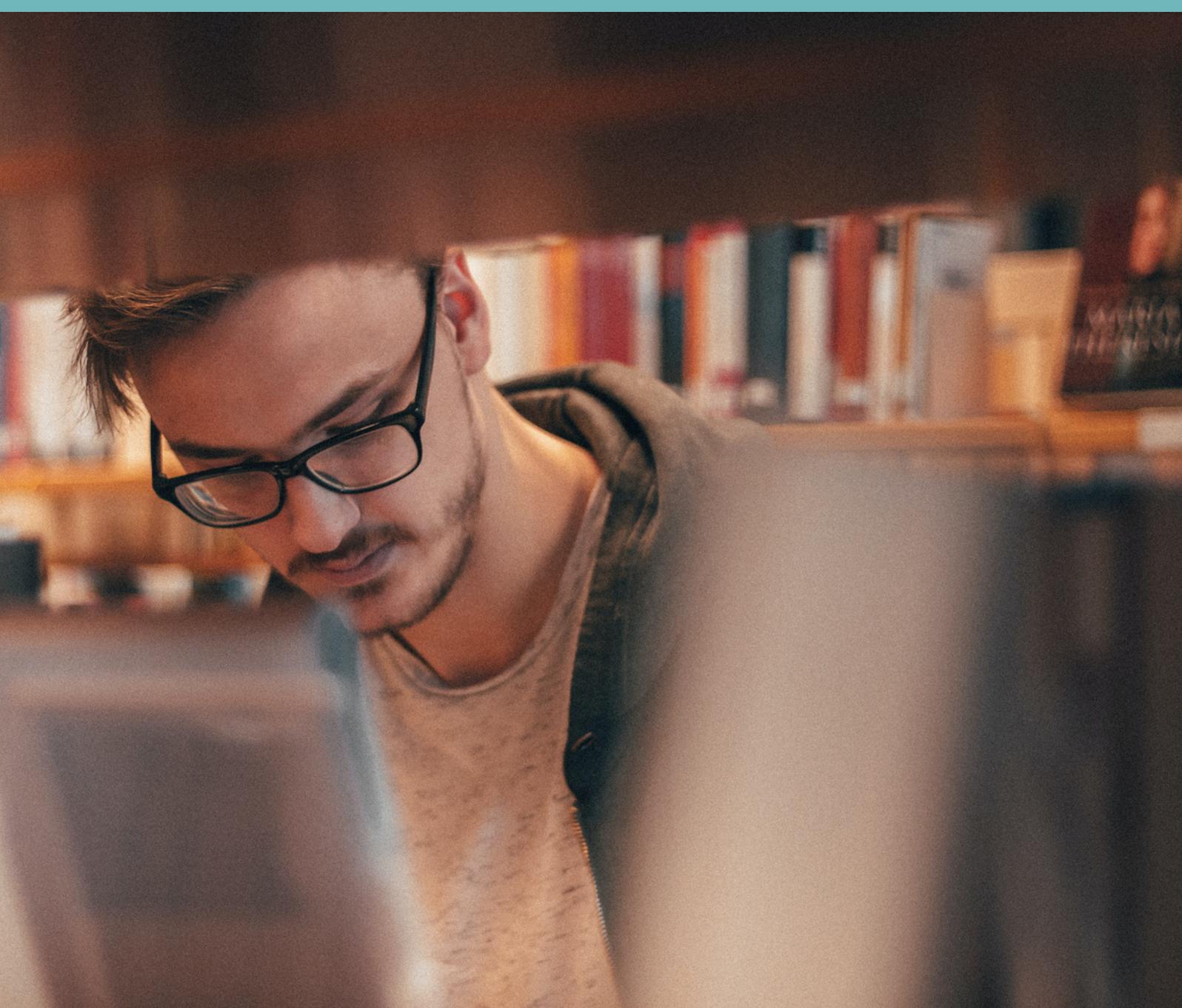


WESTERN RIVERINA LIBRARIES



ANNUAL REPORT 2019/2020



western riverina
LIBRARIES

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ABOUT WRL

Located in the south-west of New South Wales, Western Riverina Libraries operates five branch Libraries and two Mobile Libraries across an area of 42,895 square kilometres, serving a combined population of approximately 42,555.

OUR LIBRARIES

Branch Libraries

- Carrathool Shire Council W.G. Parker Memorial Library
- Griffith City Library
- Hay Shire Library
- Jerilderie Library
- Narrandera Shire Library

Mobile Libraries

- Carrathool and Narrandera Mobile Library
- Griffith and Murrumbidgee Mobile Library

WRL COMMITTEE

Carrathool Shire Council

Cr Bev Furner

Robert Rayner, Director Corporate and Community Services

Helen Underwood, Library Manager

Griffith City Council

Cr Anne Napoli

Cr Mike Neville

Max Turner, Director Business, Cultural and Financial Services (Executive Officer)

Shiron Kirkman / Karen Tagliapietra, Library Manager (Regional Library Manager)

Hay Shire Council

Cr Jenny Dwyer

Cr Michael Rutledge

Mark Dowling, Director Corporate Services

Robyn Howard, Librarian

Murrumbidgee Council

Cr Gaila Smith

Cr Ruth McCrae

Sue Mitchell, Corporate and Community Services Manager

Rhonda Cox, Library Assistant

Narrandera Shire Council

Cr Barbara Bryon

Martin Hiscox, Deputy General Manager Corporate and Community

Susan Killham, Manager Community Development and Library

MISSION STATEMENT

Our Library provides a dynamic service to a large regional network. Our service strives to be accessible to all, and to meet the information and recreation needs of the community.

Our Libraries are more than just books, they are a vital part of our social infrastructure. Western Riverina Libraries are focused on:

- Strengthening community partnerships
- Providing access to technology
- Delivering programs that support literacy, creativity, and wellbeing
- Building diverse collections of informative and recreational resources

Western Riverina Libraries support literacies for all ages, bridge the digital divide, foster social inclusion, and serve as a community meeting place.

OUR SERVICES

- Public computer and internet access
- Mobile Library and Home Library services
- Children's literacy programs, including Rhyme Time and Storytime
- Technology literacy programs for all ages, including tech support, coding and robotics workshops
- Reference services - Information and research assistance, and reader's advisory provided by skilled and knowledgeable staff
- Meeting Rooms and Study Rooms
- Justice of the Peace services (at select branches)
- Printing, scanning, and photocopying

OUR RESOURCES

Diverse collections for all ages in a variety of formats:

- Picture, fiction, and nonfiction books
- DVDs and CDs
- Digital collections of eBooks, eAudiobooks, and eMagazines - Accessible through our apps *BorrowBox*, *RB Digital*, and *Indyreads*
- Online research databases, such as Encyclopedia Britannica - Accessible through our website www.wrl.nsw.gov.au
- Large print and audiobooks
- CALD collections, including books, DVDs, and magazines
- Local history collections, including newspapers on microfilm
- Magazines and newspapers
- Adult literacy resources for people learning English
- Special collections curated by the State Library of NSW: *Find Legal Answers* and *Drug Info*

BRANCHES : 5
MOBLE LIBRARIES : 2
WRL POPULATION : 42,555
AREA COVERED (KM2) : 42,895

REGIONAL LIBRARY MANAGER'S REPORT

Western Riverina Libraries (WRL) are dedicated to the continuous improvement of Library services to enhance the user experience. This passion was especially evident in 2019/20, with the launch of various building refurbishments, new technologies, and new and/or improved services. The challenges of the year presented opportunities to reinvigorate our Library services to ensure continued engagement with the community, resulting in improved outcomes in key performance areas across the region. Participation in the SWZ Digital Library consortia produces ongoing benefits for our members, providing access to over 13,600 digital titles.

Building enhancements and improvement projects

This year, each of our branch Libraries completed building refurbishment and/or technology upgrade projects:

- | | |
|-------------------|---|
| Griffith | October 2019. Launch of the new Local History Room and Multipurpose Theatre Meeting Room. The 40 seat theatre features upgraded audiovisual technology, including an audio loop for those with hearing aids, and a kitchenette. |
| Hay | September 2019. Launch of Library extensions to increase the size of the Young Adult and Children's areas. The space includes new furniture, computers, and mural by artist Jennie Forster. |
| Hillston | Throughout 2019/20. Recarpeting of the entire Library. Refurbishment of the Children's area, including new furniture and mural by Jennie Forster. Installation of wheels on collections shelving to enable an improved and more flexible Library layout. |
| Jerilderie | July 2019. Launch of RFID lending technology for the collection, including self loan stations for the public. |
| Narrandera | November 2019. Launch of Library extensions to create a Young Adult area, accessible toilet facilities, outdoor courtyard, Mobile Library garage, and additional storage space. The Young Adult area includes conferencing facilities, virtual reality, and sound system. |

New and adapted services

In response to the changing environment and user needs, our Libraries evolved to offer new and adapted services to improve community connectedness, expand our remote access services, and enhance public safety.

- | | |
|-----------------------------|--|
| Ask a Librarian | New. Online form allowing members to submit information and research requests. Accessible from the Library website – www.wrl.nsw.gov.au |
| Click Collect Borrow | Improved reservation service. Items reserved either online or over the phone by 4pm are available to collect from your local branch Library upon opening the following business day. |
| BorrowBox | Increased ongoing investment in eBooks and eAudiobooks to ensure a collection that grows with user demand. Accessible online – www.wrl.nsw.gov.au - or via the <i>BorrowBox</i> app. |
| Indyreads | New. Collection of eBooks and eAudiobooks curated and provided by the State Library of NSW. Accessible online – www.wrl.nsw.gov.au - or via the <i>Indyreads</i> app. |
| Storybox Library | New. Children's educational website with videos of stories being read aloud by well known, predominantly Australian and New Zealand, storytellers. Accessible via the Library website - www.wrl.nsw.gov.au |

Quarantined returns New. All returned items are quarantined for a period before being re-shelved for the public to access.

Virtual programs New. Out of necessity our Libraries made the pivot from face-to-face to virtual programming. Rhyme Time, Storytime, Bedtime Stories, school holiday STEAM activities, and author talks are streamed online.

Superior performance

This year our Libraries continued to excel against the *Standards and Guidelines for NSW Public Libraries* (7th ed.) in key performance areas for Rural Regional Libraries:

Membership 40.6% of our regional population are Library members. This is well above the State median of 26.83%.

Visitation 4.02 visits per capita, again above the State median of 3.84. This result is particularly impressive given a two month closure period due to COVID-19, from late March to 1 June 2020.

Lending 5.66 circulation per capita (total loans, includes both physical and digital, divided by population), exceeds the State median for Rural Regional Libraries of 4.65.

Collaboration with South West Zone (SWZ) NSW Public Libraries

The SWZ Digital Library provides WRL members with access to over 8,700 eBooks, over 4,600 eAudiobooks, and 350 eMagazine titles, free of charge through the *BorrowBox* and *RB Digital* apps.

The size and performance of the collection grows significantly each year – this year over 221,000 loans represents a 188% increase from 2018/19 to 2019/20.

WRL comprises 13.31% of the SWZ population and investment, with our members accounting for 12.55% of loans across the collection. Our community's use of the resources being commensurate to our investment is a pleasing result.

Passionate people

Most importantly, WRL is fortunate in having a highly motivated, dedicated, and skilful team across the region. Our staff work together to provide functional and aesthetic buildings, diverse collections, knowledgeable customer service, enjoyable educational programs, and access to innovative technologies.

We strive to engage all sectors of the community and improve equity in access to services and resources. It is our pleasure to serve each and every visitor and we are beyond grateful to have our doors open, believing that Libraries have a pivotal role to play in preserving the connectedness, health and safety of our communities.

Karen Tagliapietra

Regional Library Manager
Western Riverina Libraries



ACKNOWLEDGEMENTS

Acknowledgements to:

- Member Councils, Councillors, and Local Government NSW
- State Library New South Wales and NSW Public Libraries Association
- NSW public libraries and South West Zone libraries colleagues
- Western Riverina Libraries staff
- Volunteers
- Library members and visitors

Western Riverina Libraries are indebted to our member Councils and Councillors who champion our services through resourcing and advocacy.

This year our Libraries received the first instalment of increased State Government funding as a result of the successful *Renew Our Libraries* campaign, led by the NSW Public Libraries Association. The campaign unified NSW Councils, Libraries, government representatives, and 12,000 community supporters to secure a commitment from the NSW Government to increase public Library funding by \$60M over four years. This increased funding has allowed our Libraries to expand the range of services and resources available to our local communities, including refurbished Library buildings, renewed physical collections, increased digital collections, and substantial investment in technologies such as virtual reality, robotics, and coding software. The continuation of this funding beyond 2022/23 is not secured and so the *Renew Our Libraries: Phase Two* campaign continues to fight - to legislate NSW public library funding and to index the funding to CPI - to ensure the future prosperity of the NSW public library network.

We also acknowledge the assistance given by the State Library of NSW and NSW Public Libraries Association through continued professional development opportunities for our Library staff, along with the provision of expert advice and support.

Our Library volunteers are dedicated, community minded people and we extend our sincere gratitude for their generosity of time and support.

Western Riverina Libraries are grateful for the ongoing support of our diverse and geographically dispersed communities, members, and visitors. You honour us with your patronage and your shared love of reading and lifelong learning.

Your passion and commitment to public libraries is inspiring and we are made stronger by your contributions.

Thank you.

WRL STATISTICAL OVERVIEW



Members
17,296
Last Year: 15,734

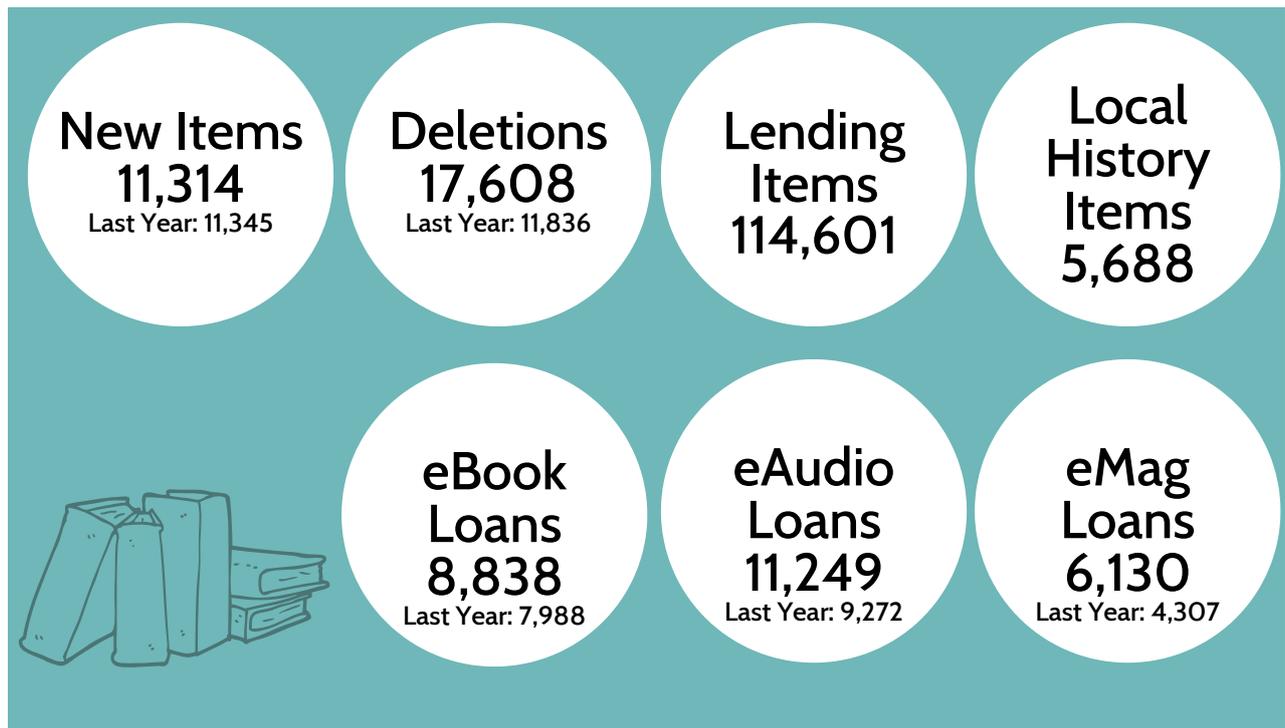
Events Held
602



Population Membership
40.6%

Event Attendees
16,076

Age of Collection
< 5 Years: 45.2%
< 10 Years: 73.3%



WRL Website Visits
17,066

Online Britannica Searches
1,784

Member Web Logins
8,496

Online Reservations
1,922

WRL MOST POPULAR

Top 5 Fiction Books

1. One Good Deed / David Baldacci
2. You'll Never See Me Again / Lesley Pearse
3. How the Dead Speak / Val McDermid
4. Last Widow / Karin Slaughter
5. Blue Moon / Lee Child

Top 5 Non-Fiction Books

1. Barefoot Investor for Families / Scott Pape
2. Every Thing is F*cked / Mark Manson
3. Dark Emu / Bruce Pascoe
4. Bowraville / Dan Box
5. Griffith Wars / Tom Gilling

Top 5 Biography

1. Barefoot in the Bindis / Angela Wales
2. Boy Who Followed His Father Into Auschwitz / Jeremy Dronfield
1. Back On Track / Bernie Shakeshaft
2. Trauma Cleaner / Sarah Krasnostein
3. Motherling / Jen Hutchison

Top 5 DVDs

1. Bohemian Rhapsody
2. Mule
3. Peter Rabbit
4. A Star is Born
5. Green Book

Top 5 Junior Books

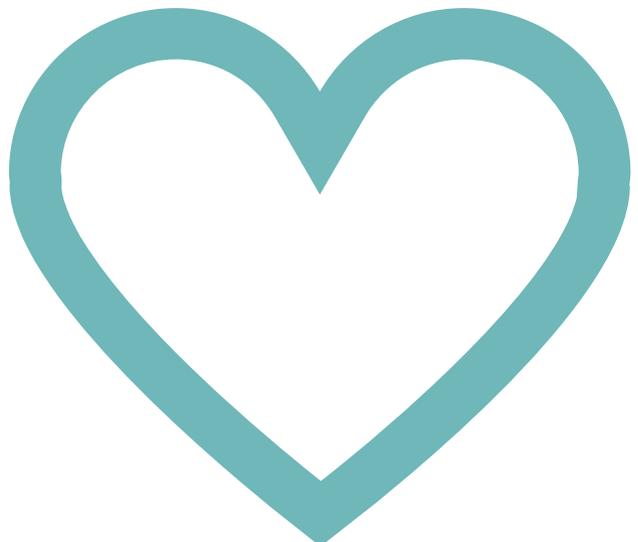
1. Even Weirder / Anh Do
2. Weir Do / Anh Do
3. Super Weird / Anh Do
4. Hard Luck / Jeff Kinney
5. Harry Potter and the Philosophers Stone / J. K. Rowling

Top 5 Kids Picture Books

1. Do Not Open this Book Again / Andy Lee
2. Pig the Elf / Aaron Blabey
3. Where's Wally / Martin Handford
4. Dig Dig Digging / Margaret Mayo
5. Roadworks / Sally Sutton

Top 5 Audiobooks

1. Death of a Village / M. C. Beaton
2. Woman in the Green Dress / Tea Cooper
3. Murder at the Vicarage / Agatha Christie
4. One Good Deed / David Baldacci
5. Crime Scene Cessnock / Robert G. Barrett







CARRATHOOL SHIRE LIBRARY OVERVIEW

POPULATION: 2,802

AREA COVERED: 1,893,246 HA

Carrathool Shire Library is a multipurpose facility that provides services that reflect the needs of the local community. Our aim is to bring people together from a cross section of the community to make use of a range of local activities, services, and facilities. The Library is a safe place where anyone is welcome.

It was extremely disappointing that libraries in regional NSW were forced to close during March through to 1 June 2020 due to the COVID-19 pandemic. This closure has had an effect on our statistics including visitation and loans.

In 2018 Carrathool Shire Library was successful in receiving grant funding to implement RFID in the Library. The RFID has been invaluable during the COVID-19 health crisis. Little did we all foresee what an important tool for libraries RFID would be to assist our Library service to stop the spread of the virus and reduce the occurrence of cold and flu viruses that hound us in the cooler months of the year.

REGULAR PROGRAMS

- Storytime and Children's Crafts
- School Holiday and Book Week Programs/Competitions
- National Simultaneous Storytime
- Be Connected – Technology classes for seniors
- Xbox Club
- Local Studies digitisation
- Mobile Library services
- JP service
- Community Partnerships and Outreach Programs

AUTHOR PERFORMANCES

Anna Fienberg – Book Week 2019 Author Visit

Primary and secondary students attended Book Week celebrations with the very popular author Anna Fienberg. Fienberg is famous for her Tashi series of books. It is wonderful to find that such famous Australian authors are prepared to visit us in the bush. Our local children benefit enormously from these visits.

Visits

28,218

last year: 35,513

Loans

13,904

Last year: 17,180

Members

1,269

Last year: 1,184

Member Population

44.4%

Circulation Per Capita

5.0

Number of Items Held

Lending: 18,329

Local History: 2,226

Age of Collection

< 5 Years : 34.4 %

< 10 Years: 65.5%

PUBLIC LIBRARY FUNDING PROJECTS

Mural and Library Refurbishment

The success of the NSW Public Libraries *Renew Our Libraries* campaign to increase public library funding in NSW saw the Carrathool Shire Council benefit from an increase to the annual subsidy. Carrathool Shire used the funding to refurbish the children's area of the Library. Projects included a spectacular mural, refurbishment of the furniture, painting of the walls, and new carpet.

The increased funding also allowed the whole of the Library to be re-carpeted. We took the opportunity to install castor wheels on the shelving. We were able to change the layout of the whole Library to bring the Library up to date.

Library staff very cleverly reupholstered the majority of the chairs and stools in the Library with new vinyl making it easier for more thorough COVID-19 sanitising to take place.

New Mobile Library van

The new funding package from the NSW Government also included a capital grants program of \$24 million over 4 years. Carrathool Shire, in partnership with Narrandera Shire, submitted a grant application to renew our Mobile Library van. In June 2020 we received the announcement that we were successful in obtaining a grant for \$196,000 for a new Mobile Library.

LIBRARY CONFERENCE

In November 2019 Library Manager Helen Underwood and Cr Bev Furner attended the NSW Public Libraries SWITCH conference and the Australasian Mobile Libraries Symposium held at Penrith. The Symposium was very beneficial to us due to our plans of renewing our Mobile Library van.

SENIORS WEEK

Due to the hot weather conditions of February, Library Staff again opted to host a Luncheon for our local seniors. Our major attractions were a display and talk from Riverina Scooters & Mobility, pamper station, wine tasting, and a great roast lunch. 109 Seniors attended.

New Items
970

Last year: 1,286



Deletions
1,078

Last year: 1,633



Events
Events Held: 25
Attendees: 650



Public Computer
Sessions
752
Last Year: 1,217



Public Wifi
Logins
2,368



Be Connected Seniors Digital Training



Library Book Week 2019



*Mural Artists Jennie & Jess Forster
with St Joseph's Primary School students*



*Refurbished Children's Area of the Library with
completed wall mural*



Main area of Library with new carpet



Carpet tiles being laid



St Joseph's Primary School students with Book Week 2019 author, Anna Fienberg

GRIFFITH CITY LIBRARY OVERVIEW

POPULATION: 26,882

AREA COVERED: 163,917 HA

BUILDING ENHANCEMENTS

New Local History and Multipurpose Theatre Meeting Rooms

The refurbished Library facilities were launched in October 2019. The refurbishment was proudly funded by the NSW Government's Public Libraries Infrastructure Grant Program, in association with Griffith City Council. The 40 seat theatre-style Meeting Room is equipped with modern audiovisual technology, including an audio hearing loop for those with hearing aids, and a kitchenette. The room has expanded and improved the facilities available to the public and the scope of programs that the Library is able to deliver.

COLLECTIONS

Genrefication of fiction and nonfiction collections

The display and layout of the Library collection was reinvigorated to improve the user experience. The collections were genrefied (shelved according to subject areas and themes), re-labelled, and complimented with new display spaces and signage to improve ease of navigation.

Despite a two month closure period due to COVID-19 restrictions, use of the Library's physical collections has exceeded targets and continues to support the literacy and leisure interests of the community.

Digitisation of the Local History Collection

An important and ongoing project aimed at improving preservation and community accessibility to resources that document our unique heritage. Library staff and dedicated volunteers continue to work their way through preserving and digitising the Library's local history collection of books, manuscripts, newspapers, and photographs.

Digitisation of the Local History Collection is proudly funded by the NSW Government in association with Griffith City Council and Doug and Julie McWilliam. Digitised items are publicly accessible through the Library's catalogue at www.wrl.nsw.gov.au.

Recently digitised items include:

- Fruits of our labour: The history of Griffith's Italian community / By Jennifer Cornwall
- Let's look at the Murrumbidgee Irrigation Area: An educational tourist souvenir of an Australian agricultural miracle / By C. C. Byfield
- A Letter from Leeton / By Henry Lawson
- Original landholders of farms prior to 1920 / A list of the original landholders prior to 1920. Compiled from records of the Water Resources Commission, Griffith

Visits

94,076

Last year: 123,211

Loans

100,070

Last year: 128,653

Members

10,606

Last year: 9,294

Member Population

39.5%

Circulation Per Capita

3.7

Number of Items Held

Lending: 28,239

Local History: 3,022

Age of Collection

< 5 Years : 69.4%

< 10 Years: 94.3%

Digital collections and eResources

To improve upon our remotely accessible services during COVID-19, the Library increased investment in digital collections. An increased range of eBooks and eAudiobooks were made available through our *BorrowBox* app. The Library also subscribed to children's educational website, *Storybox Library*, allowing children to view stories being read aloud by well known, predominantly Australian and New Zealand, storytellers.

PUBLIC TECHNOLOGY

Computers and internet

The Library continues to provide free access to computers and internet. Public hardware and software is regularly upgraded to ensure access to the latest technology and protect the security of users. Most recently, wifi equipment within the Library building was upgraded to improve wifi coverage, speed, and stability.

Virtual reality and Sphero robots

Virtual reality equipment and Sphero robots were purchased to expand upon the emerging technology and coding programs offered to local students, particularly during the school holidays.

PROGRAMS AND EVENTS

Program attendance consistently increased month on month in comparison to the previous year, until March 2020. A two month closure coupled with health and safety regulations for libraries impacted the services that we are able to deliver and this is most apparent in the area of programs. We have moved as much as possible to the virtual environment and will continue to find innovative ways to connect and engage with the community.

Programs and event highlights

Highlights from a vibrant and varied 2019/20 program of events include:

- Presentations from Australian author Tony Park, and local authors Jeremy Lachlan, Joe Agresta, and Caroline Tuohey
- Book Week 2019 street parade for over 1,500 primary students down Banna Avenue culminating in a picnic and awards ceremony in the park
- Robotic and Virtual Reality workshops for students
- Monthly Sensory movies – screened in a safe, inclusive environment with lighting and sound adjusted in response to attendee needs

Virtual programs

When COVID-19 restrictions were implemented the Library pivoted from in-house events to virtual programs. Children's literacy programs Rhyme Time, Storytime, Bedtime Stories, and school holiday STEAM activities are streamed online through the Library's *Facebook* and *YouTube* channels.

RESPONSE TO COVID-19

Substantial work was undertaken to enhance public safety and hygiene prior to reopening on 1 June 2020. The Library is now equipped with perspex protective barriers at designated customer service points, various free standing and wall mounted hand hygiene stations, and directional signage and floor stickers to support social distancing. Out of necessity many services are delivered in a modified format, such as quarantining returned items for a period before re-shelving, virtual programs, and self serve loans.

New Items

4,416

Last year: 4,540

Deletions

10,808

Last year: 5,592

Website Visits

5,147

Last year: 5,566

Events

Events Held: 305

Attendees: 10,478

Public Computer Sessions

10,986

Last year: 17,769

Public Wifi

Logins

9,061

Last year: 14,660



Author Tony Park with Library staff



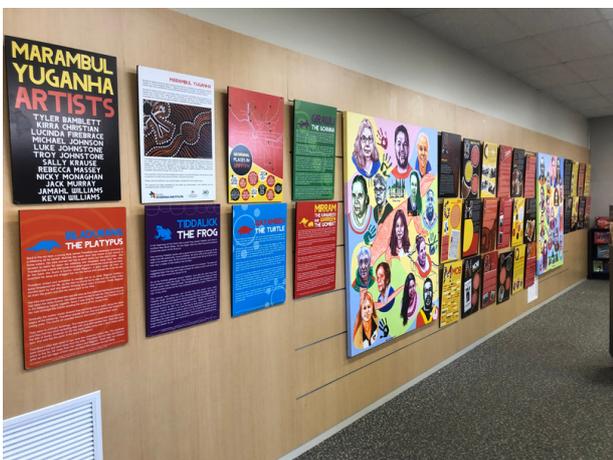
Author Jeremy Lachlan visit



Book Week 2019 celebrations with author Dave Pow



Senior Tech Support with Marion Catholic Collage students



NAIDOC Week Display



Busy Rhyme Time session



Book Week 2019 celebrations in the park with local primary schools

HAY SHIRE LIBRARY OVERVIEW

POPULATION: 2,979

AREA COVERED: 1,132,593 HA

BUILDING ENHANCEMENTS

- New outdoor furniture has been installed at the back of the Library and the garden finished.
- Some more artwork by Jennie Forster has been done for the Library foyer.

REGULAR PROGRAMS

- Cuppa and a Chat - topics for this year have been "Where were you When...", Christmas celebrations in the 1940s and 50s, Favourite Hats, and stories.
- Children's Storytime
- Lego -Masters
- Book Week competition
- Knitting, Craft and Scrabble
- Weekly school visits.
- Two book clubs with 24 members

LOCAL COMMUNITY PROGRAMS, EVENTS AND DISPLAYS

Launch of Young Adult and Children's Area extensions

The Official Opening of the Library extension was held on 17 September 2019. Mayor Bill Sheaffe and Manager of Public Library Services, State Library of NSW, Cameron Morley cut the ribbon.

Displays

- Exhibition from Riverina Local Land Services-Aboriginal Art Competition.
- Australia Day Chalk Drawing and Colouring Competitions.

Two new cupboards have been purchased for displaying Paper Sculptures done by the students under the guidance of Nicholas Jones.

Author visits

The Library hosted author Ross McMullin who had visited Hay to do some research on the First World War. Children from all schools joined our borrowers to hear some of Ross' interesting stories.

Author Anna Fienberg came to Hay during Children's Book Week 2019 and visited local primary schools.

Library Knitting Group donations

Donations from the Library's Knitting Group were given to Albury Bushfire Appeal and included toys, blankets, slippers, and children's jumpers.

Visits

22,679

Last year: 26,932

Loans

19,597

Last year: 23,343

Members

1,335

Last year: 1,304

Member Population

44.8%

Circulation Per Capita

6.6

Number of Items Held

Lending: 20,307

Local History: 207

Age of Collection

< 5 Years : 33.1%

< 10 Years: 61.2%

RESPONSE TO COVID-19

Book swap

During the Library shutdown a table was set up at our local IGA store for discarded and donated books. This is still popular with people swapping their own books.

Virtual programs

Evening bedtime reading is done every Tuesday and uploaded onto the Council *Facebook* page.

Reservations and home delivery services

Hay Library staff continued to deliver and supply books to our borrowers. Selections were made and they were picked up at the Library back door or delivered to homes.

Stocktake

Hay's stocktake was done during May with over 20,000 items in our collection.

Building and service modifications

At the end of May the staff were busy organising the Library for reopening on 1 June 2020. Rearranging furniture, stacking chairs away, increased spacing between the public computers, plus setting up return areas and hand sanitisers.

OTHER NEWS

New team member

Susan Horsewood joined the Library staff in October, replacing Carolyn Nicholson who had worked at the Library for the last 8 years. Carolyn continues her service at the Library as a volunteer.

Donations from Hay Public School students

Hay Public School students authored and published a number of books and donated copies to the Library. Titles include:

- From seed to the selling: Cotton's life in Hay
- The History of the Houston's and the Wiradhuri on 'Budgewah'

New Items

1,384

Last year: 1,286

Deletions

2,121

Last year: 1,574

Website Visits

384

Last year: 602

Events

Events Held: 92

Attendees: 2,700

Public Computer

Sessions

1,811

Last year: 2,312

Public Wifi

Logins

342

Last year: 484



Australia Day Chalk Drawing and Colouring Competition winners



Library stocktake in progress



Newly installed outdoor furniture



The Official Opening of the Library extension



Lego competition winners



Craft time



Author Ross McMullin

JERILDERIE LIBRARY OVERVIEW

POPULATION: 1,468

AREA COVERED: 688,282 HA

REGULAR PROGRAMS

Storytime

Wednesday mornings the Library is a buzz with excitement. Storytime keeps growing with parents, Jerilderie preschool and local family day carers attending, some days we have over 20 children.

Monday Scrabble

Monday mornings scrabble has commenced. Keen scrabble players sometimes play into the afternoon.

Knitter donations

This year knitters at home and in the Library have been busy. Donated to the Savernake Bushfire appeal were 20 blankets during January/February. They will keep people warm in the Corryong district.

Seniors movies

The third Wednesday of each month, in the Monash room, a movie is shown.

Lego table

A very popular new addition to our Library is a Lego table with storage trays with loads of Lego.

Children's and young adult activities

All the usual items are sought after to play with. Xbox, board games, colouring pages, etc.

EVENT HIGHLIGHTS

Cuppa with a Councillor

Cuppa with a Councillor was held in the Library during Local Government Week. This enabled the community to be in contact with the Councillors.

Annual Book Sale

We transformed the Monash room into a bookshop for our annual book sale.

Book Week 2019

An author visit from Anna Feinberg entertained the students from the Murrumbidgee Council district.

PUBLIC TECHNOLOGY

Computers and internet

The public computers and internet is an important part of our community for children with no access to these services at home. There have been many year 7 students accessing these services to complete assignments and to submit them online.

Visits

4,913

Last year: 6,142

Loans

9,565

Last year: 10,470

Members

558

Last year: 531

Member Population

38.0%

Circulation Per Capita

6.5

Number of Items Held

Lending: 13,553

Local History: 61

Age of Collection

< 5 Years : 26.9%

< 10 Years: 58.8%

COLLECTIONS

Large print and audiobooks

We had a visit from Bolinda client relationship manager, Joseph Camilleri. This meeting enabled us to add to our collection a wide variety of large print and audiobooks from Bolinda.

RESPONSE TO COVID-19

Library closure - 26 March 2020

"Business as usual" in unusual times. Finding different ways to give service to our community whilst the Library was physically closed provided a fresh challenge.

The closure gave us the opportunity to tag items in the "Doing the bolt" exhibition of convicts and bushrangers in the The Old Printery, opposite the Library. Also to purchase and catalogue resources for the Library.

Café time - Phone orders, take away and home deliveries. Customers would phone or order online to pick up at the Library door or they could have them delivered to their door. Keeping us in contact with our customers. It was important to have that service still available.

Library reopening - 1 June 2020

The Library reopened with many different restrictions:

- Using self-loan kiosk to loan
- Returns through chute only
- NO programs
- Restricted hours open

Transitioning to a fully self-loan service model initially required some user education, but borrowers quickly became confident in using the technology without assistance. All ages are using the self-loan kiosk. Visitation has been slow to return to normal, largely due to the community's caution in returning to regular habits and venturing out. The Library has undergone substantial work to enhance public health and safety. New processes include quarantining returns for a period before re-shelving these items to be borrowed again. Library staff are happy to answer enquiries and provide any assistance necessary to access the Library and its services.

During the closure, Library staff selected books for customers and this service has continued. Members have been exposed to a diversity of genres and read books that they would not normally choose for themselves.

Home delivery is still available.

The Library plays an important role in building community connectedness and alleviating social isolation. Library staff worked hard to minimise the impact of the Library closure and adapted to provide a continuation of services as much as possible. It was a great moment in time when the Library reopened.

New Items

1,151

Last year: 461

Deletions

1,503

Last year: 592

Events

Events Held: 67

Attendees: 483

Public Computer

Sessions

802

Last year: 1,023

Public Wifi

Logins

778

Last year: 827



New audiobooks ready for loan



One of our regular Scrabble games.



One of the Lego challenge creations



ANZAC window display



Thank you letter from a grateful young customer



Books ready for home delivery

NARRANDERA SHIRE LIBRARY OVERVIEW

POPULATION: 5,931

AREA COVERED: 411,635 HA

FUNDING

Library extensions

With funding from Council, a NSW Public Libraries Infrastructure Grant, a Regional Cultural Fund Grant, and some much appreciated Drought Funding, the new Narrandera Library Youth Space was completed and officially opened by the NSW State Member for Cootamundra, Steph Cooke, and Federal Member for Farrer, Sussan Ley, in November 2019.

The extension, which runs across the rear of the Library building, includes a small courtyard, the Youth Space, an accessible toilet, extra space garage for the Mobile Library, and extra storage space. As well as a range of youth friendly furniture, the space includes a large screen television with conferencing facilities, Virtual Reality, Blu Ray player, and a sound system.

New Carrathool and Narrandera Mobile Library

In 2019-20 Carrathool and Narrandera Shires submitted a joint NSW Public Library Infrastructure Grant application for funding for a new Mobile Library and were successful in receiving \$196,000 for the project.

YOUTH

Book Week 2019

Children's activities have continued to be an important focus. Children's Book Week 2019 was a major event. The theme was 'Reading is my Secret Power'. Through joint collaborative funding Narrandera also hosted an outstandingly successful Book Week visit by children's author Anna Fienberg. Classes from all three local primary schools joined us for multiple full house sessions with Fienberg at the CRC Plaza Theatre.

Children's activities

Storytimes continued to be very popular as were our school holiday activities which included another epic Christmas Craft Extravaganza with 50 attendees. Little Lego and Lego Club also were running well. This year the Library held its 22nd successful John O'Brien Writing Competition for school students.

Young adult activities

With the launch of the Youth Space our options for activities increased with movies and in particular the great take up of our Virtual Reality (VR) facility. The VR proved to be very popular with clients from Kurrajong Waratah who were attending weekly for sessions before COVID-19 forced us to retire the VR Headset for the foreseeable future.

Visits

21,359

Last year: 28,178

Loans

24,256

Last year: 34,342

Members

1,987

Last year: 1,920

Member Population

33.5%

Circulation per capita

4.1

Number of Items Held

Lending: 30,035

Local History: 172

Age of Collection

< 5 Years : 39.9%

< 10 Years: 68.1%

COMMUNITY ENGAGEMENT

On a day to day level the Library continues to be well utilised by the community with Fusion, Knitting and Craft Groups, the Older Men's Group, Soroptimists, Land Care, Cancer Patient's Assistance, and the Koala Conservation Group all having regular bookings.

Pop Up Libraries

We continue to run three Pop Up Libraries, one at each of the caravan parks and one at the Narrandera - Leeton Airport.

Community support services

The Library's Centrelink Rural Agency continues to be well patronised with Library staff successfully undertaking updated training. The Library continues to host Sureway in our Multi Purpose Room with the original two days per week increasing to four. Narrandera has also continued with its long established involvement with the Community Service Order program.

RESPONSE TO COVID-19

2019-20 has in effect been two very different years with the most significant changes to our Library Service being unplanned and predicated by a Global Pandemic. From early March we were making both operational and physical changes to our service. Gloves, antibacterial wipes, and hand sanitiser became our every day reality. Shelves and displays were moved. Comfy seating and upholstery were relegated in favour of furniture that could be wiped down. Signage changed with each new COVID Order and social distancing became our mantra. We adapted and adjusted and then on 25 March we closed our doors, not to reopen them again until 1 June 2020.

Continuation of services during Library closure

While we were closed we continued to operate services. We promoted *BorrowBox*, *RB Digital*, and all of our other online services. Some of our regular services continued as well. Narrandera ran our Home Library Service throughout the closure with increased visits and an on call service. We expanded the Home Library Service by calling many of our clients who visit the Library but who were now part of the "Vulnerable" demographic and extending the service to them.

As the closure period went on we also established a "Call and Collect" service for the rest of the community. For our younger clients we shared craft and activity ideas, links to Storytimes, and brought Lego Club to *Facebook*. The Library re-opened on 1 June with slightly reduced temporary opening hours - 10am to 5pm weekdays and closed Saturdays to allow for the extra time and staffing involved in maintaining the service and complying with COVID-19 safety regulations.

Staff worked in the Library during the closure and continued to work their usual hours. During the closure our Youth Space became the work space for two of Council's IT staff and one HR staff member as Council had separated work groups to ensure ongoing operations. Those staff remained in place until mid-July when we were able to re-open the Youth Space for limited activities.

New Items
2,267
Last year: 2,411



Deletions
1,923
Last year: 2,089



Events
Events Held: 113
Attendees: 1,765



Public Computer Sessions
4,225
Last year: 5,762



Public Wifi Logins
1,108
Last year: 1,111



Youth Space Opening with NSW State Member for Cootamundra, Steph Cooke, and Federal Member for Farrer, Sussan Ley, cutting the ribbon



New Youth Space



Janelle's farewell



Book Week 2019



Call and Collect service



New Mobile Library garage



Demonstration of new VR equipment

WRL MOBILE LIBRARIES

Western Riverina Libraries operate two Mobile Library services:

- Griffith and Murrumbidgee Mobile Library
- Carrathool and Narrandera Mobile Library

The WRL Mobile Libraries provide outreach services for rural and remote communities, providing access to the entire WRL collection, vital information regarding services offered within the community, access to technology, and most importantly creates relationships that promote inclusion and equity in service for all.

The Mobile Libraries visit schools, day care centres, aged care facilities, those who are housebound, and those who live in remote areas across the Western Riverina region.

GRIFFITH AND MURRUMBIDGEE MOBILE LIBRARY

The Griffith and Murrumbidgee Mobile Library features an extendable pod to increase internal space, television, outdoor awning for shade, public computer and wifi, and close to 2,000 books, DVDs, audiobooks, and magazines.

Programs

To celebrate Seniors' Week, the Mobile Library hosted morning tea events in Yenda and Darlington Point.

Service schedule - Weekly

Day	Location	LGA
Monday	Griffith and surrounding villages. Home deliveries, aged care homes, child care centres, and preschools.	Griffith
Tuesday	Griffith and surrounding villages. Home deliveries, aged care homes, child care centres, preschools, and primary schools.	Griffith
Wednesday	Coleambally town, home deliveries, aged care centre, primary school, and child care centre.	Murrumbidgee
Thursday	Darlington Point town and primary school.	Murrumbidgee
Friday	Yenda town and preschool.	Griffith

Griffith & Murrumbidgee Mobile Library

Loans

32,736

Last year: 39,100

Members

1,063

Last year: 1,055

Lending Items Held

4,138

New Items

1,124

Last year: 1,361

Deletions

175

Last year: 356

Age of Collection

< 5 Years : 84.4%

< 10 Years: 99.1%

CARRATHOOL AND NARRANDERA MOBILE LIBRARY

Carrathool Shire Council and Narrandera Shire Council share a vehicle to provide Mobile Library services to their respective, geographically dispersed communities.

In June 2020, the Councils successfully secured a NSW Government Public Library Infrastructure Grant to upgrade and modernise the Mobile Library vehicle to ensure the ongoing delivery of a reliable and quality Mobile Library service.

Carrathool Mobile Library service schedule - One week per month

Day	Location
Monday	Hillston Central School.
Tuesday	Rankins Springs town and Rankins Springs Public School. Goolgowi town and Goolgowi Public School.
Wednesday	Hillston - St Joseph's Primary School and child care centres. Merriwagga town. Carrathool town and Carrathool Public School.
Thursday	Hillston aged care homes and home deliveries.

**Carrathool
Mobile Library
Loans
2,537
Last year: 2,785**

Narrandera Mobile Library service schedule - One week per month

Day	Location
Monday	Narrandera aged care homes, child care centres, and home deliveries.
Tuesday	Barellan home deliveries and Barellan Central School. Binya town and Binya Public School. Grong Grong town.
Wednesday	Narrandera - St Joseph's Primary School.
Thursday	Narrandera aged care homes and home deliveries.

**Narrandera
Mobile Library
Loans
12,018
Last year: 10,185**

**Narrandera
Mobile Library
Members
478
Last year: 422**

RESPONSE TO COVID-19

The Mobile Library services were suspended from mid-March 2020 through to the end of the reporting period due to the health and safety regulations for at-risk groups, social distancing, and safe handling/quarantining of stock.





FINANCIAL REPORTS

WESTERN RIVERINA LIBRARY - EQUITY DISTRIBUTION

Opening Balance as at 1/7/2019

Balance Sheet Items	Totals	62.23%	Griffith Equity	6.60%	Carrathool Equity	14.20%	Narrandera Equity	6.13%	Murrumbidgee Equity	3.69%	Jerilderie Equity	7.15%	Hay Equity	Calculated Total
Current Assets														
Cash at Bank/Investments	39,962.30	62.23%	24,868.54	6.60%	2,637.51	14.20%	5,674.65	6.13%	2,449.69	3.69%	1,474.61	7.15%	2,857.30	39,962.30
Prepaid Fees & Charges	13,166.27	62.23%	8,193.37	6.60%	868.97	14.20%	1,869.61	6.13%	807.09	3.69%	485.84	7.15%	941.39	13,166.27
Debtors	5,169.97	62.23%	3,217.27	6.60%	341.22	14.20%	734.14	6.13%	316.92	3.69%	190.77	7.15%	369.65	5,169.97
Total	58,298.54		36,279.18		3,847.70		8,278.39		3,573.70		2,151.22		4,168.35	58,298.54
Current Liabilities														
Creditors	(19,752.37)	62.23%	(12,291.90)	6.60%	(1,303.66)	14.20%	(2,804.84)	6.13%	(1,210.82)	3.69%	(728.86)	7.15%	(1,412.29)	(19,752.37)
Total	(19,752.37)		(12,291.90)		(1,303.66)		(2,804.84)		(1,210.82)		(728.86)		(1,412.29)	(19,752.37)
Non Current Assets														
Assets														
Library Resources	319,913.21	79.84%	255,414.86	0.00%	0.00	0.00%	0.00	6.70%	21,419.23	4.40%	14,061.74	9.07%	29,017.38	319,913.21
Office Equipment	1,737.99	50.00%	869.00	0.00%	0.00	0.00%	0.00	50.00%	869.00	0.00%	0.00	0.00%	0.00	1,737.99
Furniture & Fittings	0.00	62.23%	0.00	6.60%	0.00	14.20%	0.00	6.13%	0.00	3.69%	0.00	7.15%	0.00	0.00
Work In Progress (Main Bookmobile)	0.00	50.00%	0.00	0.00	0.00	0.00%	0.00	50.00%	0.00	0.00	0.00	0.00%	0.00	0.00
Main Bookmobile	107,117.02	50.00%	53,558.51	0.00	2,700.00	50.00%	2,700.00	50.00%	53,558.51	0.00	0.00	0.00%	0.00	107,117.02
Mini Bookmobile	5,400.00	0.00	0.00	50.00%	2,700.00	50.00%	2,700.00	50.00%	53,558.51	0.00	0.00	0.00%	0.00	5,400.00
Total	434,168.22		310,045.27		2,813.40		2,960.61		75,077.24		14,126.39		29,145.30	434,168.22
Reserve Funds														
Main B/Mobile Replace Reserve	5,264.55	50.00%	2,632.28	0.00	0.00	50.00%	0.00	50.00%	2,632.28	0.00	0.00	0.00	0.00	5,264.55
Mini B/Mobile Replace Reserve	64,274.41	0.00%	0.00	50.00%	32,137.20	50.00%	32,137.20	0.00	0.00	0.00	0.00	0.00	0.00	64,274.41
Unspent Grant Funds Reserve	0.00	62.23%	0.00	6.60%	0.00	14.20%	0.00	6.13%	0.00	3.69%	0.00	7.15%	0.00	0.00
Total	69,538.96		2,632.28		32,137.20		32,137.20		2,632.28		0.00		0.00	69,538.96
Non Current Liabilities														
Loans	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total	0.00		0.00		0.00		0.00		0.00		0.00		0.00	0.00
TOTAL EQUITY TO 1/7/19	542,253.35		336,664.83		37,494.65		40,571.37		80,072.40		15,548.75		31,901.35	542,253.35
			62.09%		6.91%		7.48%		14.77%		2.87%		5.88%	100.00%

1. The calculation of equity distribution for WRL member councils has been based on:

- (a) % Contribution to total operating resources budget.
- (b) % Contribution to bookmobiles.

2. This % has been applied to movements during the current financial year. The reason for this is so variations to contribution percentages due to variations in population, additions/reductions in number of member councils etc., can be accommodated.

3. The individual distribution for each member council is then added to the opening balance for that year to arrive at the new total equity distribution as at the end of the financial year.

4. Assets are netted to written down value, ie. cost less accumulated depreciation.

WESTERN RIVERINA LIBRARY- EQUITY DISTRIBUTION														
Changes for 2019/20														
Balance Sheet Items	Total Changes	62.23%	Griffith Equity	6.60%	Carrathool Equity	14.20%	Narrandera Equity	6.13%	Murrumbidgee Equity	3.69%	Jerilderie Equity	7.15%	Hay Equity	Calculated Total
Current Assets														
Cash at Bank/Investments	18,093.24	62.23%	11,259.42	6.60%	1,194.15	14.20%	2,569.24	6.13%	1,109.12	3.69%	667.64	7.15%	1,293.67	18,093.24
Prepaid Fees & Charges	(13,038.52)	62.23%	(8,113.87)	6.60%	(860.54)	14.20%	(1,851.47)	6.13%	(799.26)	3.69%	(481.12)	7.15%	(932.25)	(13,038.52)
Debtors	(151.29)	62.23%	(94.15)	6.60%	(9.99)	14.20%	(21.48)	6.13%	(9.27)	3.69%	(5.58)	7.15%	(10.82)	(151.29)
Total	4,903.43		3,051.40		323.63		696.29		300.58		180.94		350.60	4,903.43
Current Liabilities														
Creditors	(427.20)	62.23%	(265.85)	6.60%	(28.20)	14.20%	(60.66)	6.13%	(26.19)	3.69%	(15.76)	7.15%	(30.54)	(427.20)
Total	(427.20)		(265.85)		(28.20)		(60.66)		(26.19)		(15.76)		(30.54)	(427.20)
Non Current Assets														
Assets														
Library Resources	7,716.10	62.23%	4,801.73	6.60%	509.26	14.20%	1,095.69	6.13%	473.00	3.69%	284.72	7.15%	551.70	7,716.10
Office Equipment	(869.01)	50.00%	(434.51)	0.00%	0.00	0.00%	0.00	50.00%	(434.51)	0.00%	0.00	0.00%	0.00	(869.01)
Furniture & Fittings	0.00	62.23%	0.00	6.60%	0.00	14.20%	0.00	6.13%	0.00	3.69%	0.00	7.15%	0.00	0.00
Work In Progress (Main Bookmobile)	0.00	50.00%	0.00					50.00%	0.00				0.00	0.00
Main Bookmobile	(10,264.63)	50.00%	(5,132.32)	50.00%	(50.00)	50.00%	(50.00)	50.00%	(5,132.32)				(10,264.63)	(100.00)
Mini Bookmobile	(100.00)													(100.00)
Total	(3,517.54)		(765.09)		459.26		1,045.69		(5,093.82)		284.72		551.70	(3,517.54)
Reserve Funds														
Main B/Mobile Replacement Reserve	16,763.27	50.00%	8,381.63	50.00%	2,182.66	50.00%	2,182.66	50.00%	8,381.63				0.00	16,763.27
Mini B/Mobile Replacement Reserve	4,365.32	62.23%	0.00	6.60%	0.00	14.20%	0.00	6.13%	0.00	3.69%	0.00	7.15%	0.00	4,365.32
Unspent Grant Funds Reserve	0.00												0.00	0.00
Total	21,128.59		8,381.63		2,182.66		2,182.66		8,381.63		0.00		0.00	21,128.59
Non Current Liabilities														
Loans	0.00	62.23%	0.00	6.60%	0.00	14.20%	0.00	0.00%	0.00	0.00%	0.00	0.00%	0.00	0.00
Total	0.00		0.00		0.00		0.00		0.00		0.00		0.00	0.00
EQUITY CHANGE - 2019/20	22,087.28		10,402.10		2,937.35		3,863.97		3,562.20		449.90		871.75	22,087.28

as at 30/6/20

WESTERN RIVERINA LIBRARY- EQUITY DISTRIBUTION														
Balance Sheet Items	Totals	63.00%	Griffith Equity	6.60%	Carrathool Equity	14.10%	Narrandera Equity	5.80%	Murrumbidgee Equity	3.50%	Jerilderie Equity	7.00%	Hay Equity	Calculated Total
Current Assets														
Cash at Bank/Investments	58,055.54	63.00%	36,574.99	6.60%	3,831.67	14.10%	8,185.83	5.80%	3,367.22	3.50%	2,031.94	7.00%	4,063.89	58,055.54
Prepaid Fees & Charges	127.75	63.00%	80.48	6.60%	8.43	14.10%	18.01	5.80%	7.41	3.50%	4.47	7.00%	8.94	127.75
Debtors	5,018.68	63.00%	3,161.77	6.60%	331.23	14.10%	707.63	5.80%	291.08	3.50%	175.65	7.00%	351.31	5,018.68
Total	63,201.97		39,817.24		4,171.33		8,911.48		3,665.71		2,212.07		4,424.14	63,201.97
Current Liabilities														
Creditors	(20,179.57)	63.00%	(12,713.13)	6.60%	(1,331.85)	14.10%	(2,845.32)	5.80%	(1,170.42)	3.50%	(706.28)	7.00%	(1,412.57)	(20,179.57)
Total	(20,179.57)		(12,713.13)		(1,331.85)		(2,845.32)		(1,170.42)		(706.28)		(1,412.57)	(20,179.57)
Non Current Assets														
Assets														
Library Resources	327,629.31	79.45%	260,285.48	0.00%	0.00	0.00%	0.00	7.31%	23,962.90	4.41%	14,460.31	8.83%	28,920.62	327,629.31
Office Equipment	868.98	50.00%	434.49	0.00%	0.00	0.00%	0.00	50.00%	434.49	0.00%	0.00	0.00%	0.00	868.98
Furniture & Fittings	0.00	63.00%	0.00	6.60%	0.00	14.10%	0.00	5.80%	0.00	3.50%	0.00	7.00%	0.00	0.00
Work In Progress (Main Bookmobile)	0.00	50.00%	0.00	0.00	0.00	0.00%	0.00	50.00%	0.00	0.00	0.00	0.00%	0.00	0.00
Main Bookmobile	96,852.39	50.00%	48,426.20	0.00	0.00	50.00%	2,650.00	50.00%	48,426.20	0.00	0.00	0.00%	96,852.39	96,852.39
Mini Bookmobile	5,300.00		0.00	50.00%	2,650.00	50.00%	2,650.00		0.00		0.00		5,300.00	5,300.00
Total	430,650.68		309,146.16		2,650.00		2,650.00		72,823.59		14,460.31		28,920.62	430,650.68
Reserve Funds														
Main B/Mobile Replace Reserve	22,027.82	50.00%	11,013.91	0.00	0.00	50.00%	0.00	50.00%	11,013.91	0.00	0.00	0.00	0.00	22,027.82
Mini B/Mobile Replace Reserve	68,639.73	0.00%	0.00	50.00%	34,319.86	50.00%	34,319.86	0.00	0.00	0.00	0.00	0.00	0.00	68,639.73
Unspent Grant Funds Reserve	0.00	63.00%	0.00	6.60%	0.00	14.10%	0.00	5.80%	0.00	3.50%	0.00	7.00%	0.00	0.00
Total	90,667.55		11,013.91		34,319.86		34,319.86		11,013.91		0.00		0.00	90,667.55
Non Current Liabilities														
Loans	0.00		0.00		0.00		0.00		0.00		0.00		0.00	0.00
Total	0.00		0.00		0.00		0.00		0.00		0.00		0.00	0.00
TOTAL EQUITY TO 30/6/20	564,340.63		347,264.19		39,809.34		43,036.02		86,332.80		15,966.09		31,932.19	564,340.63
			61.53%		7.05%		7.63%		15.30%		2.83%		5.66%	100.00%

WESTERN RIVERINA LIBRARY
FINANCIAL STATEMENT AS AT 30 JUNE 2020

ITEM	30/06/18 ACTUALS	30/06/19 ACTUALS	2019/20 BUDGET	30/06/20 ACTUALS	SAVING (DEFICIT)	
EXPENDITURE						
122113.0001	Collections - Salaries & Oncosts	\$48,198.00	\$55,127.00	\$46,846.00	\$46,846.00	\$0.00
122113.0108	Collections - Printing & Stationery	\$13.59	\$2,090.00	\$2,063.00	\$2,260.79	(\$197.79)
122113.0181	Collections - M/ship/Subs/Licence Fees	\$24,474.16	\$25,876.91	\$27,028.00	\$27,244.10	(\$216.10)
122113.0230	Collections - Materials & Services	\$7,294.17	\$7,366.19	\$8,026.00	\$8,062.62	(\$36.62)
122113.0235	Collections - Freight	\$3,394.20	\$4,314.00	\$3,400.00	\$3,189.64	\$210.36
122114.0001	Programs - Salaries & Oncosts	\$1,785.00	\$0.00	\$0.00	\$0.00	\$0.00
122114.0108	Programs - Printing & Stationery	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
122115.0001	Management - Salaries & Oncosts	\$18,646.00	\$19,530.00	\$20,475.00	\$20,475.00	\$0.00
122115.0003	Management - Indirect Overheads	\$22,426.00	\$23,025.00	\$23,576.00	\$23,576.00	\$0.00
122115.0055	Management - Audit Fees	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00
122115.0108	Management - Printing & Stationery	\$500.00	\$500.00	\$500.00	\$500.00	\$0.00
122115.0181	Management - M/ship/Subs/Licence Fees	\$658.18	\$672.73	\$660.00	\$672.73	(\$12.73)
122116.0001	IT - Salaries & Oncosts	\$21,922.00	\$27,282.00	\$28,518.00	\$28,518.00	\$0.00
122116.0012	IT - Travelling Expenses	\$1,529.55	\$1,448.41	\$2,500.00	\$600.00	\$1,900.00
122116.0073	IT - Lease Fees	\$5,508.00	\$500.00	\$700.00	\$700.00	\$0.00
122116.0108	IT - Printing & Stationery	\$3,262.27	\$5,323.78	\$4,391.00	\$4,350.00	\$41.00
122116.0110	IT - Software Maintenance	\$60,273.27	\$55,739.60	\$59,831.00	\$57,963.00	\$1,868.00
122110.0001	Bookmobile Operator Salary/Oncosts	\$79,199.78	\$81,479.19	\$81,700.00	\$78,419.80	\$3,280.20
122110.0110	BM Computer S/Ware M/Tce	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
122110.0054	Bookmobile Depreciation	\$11,658.04	\$10,264.63	\$10,000.00	\$10,264.63	(\$264.63)
122110.0070	Bookmobile Electricity Expenses	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
122110.0230	Bookmobile Materials & Services	\$3,758.77	\$2,510.96	\$850.00	\$850.20	(\$0.20)
122110.0073	B/Mobile W/E-Comp Repl.Lease Fees	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
122110 (9030)	B/Mobile Motor Vehicle Expenses	\$11,738.20	\$11,965.36	\$12,580.00	\$9,163.65	\$3,416.35
122111.0054	Mini Bookmobile Depreciation	\$500.00	\$100.00	\$100.00	\$100.00	\$0.00
122111 (9060)	Narr/Carr Bookmobile M/Vehicle Expense	\$2,354.86	\$4,471.59	\$3,520.00	\$2,171.68	\$1,348.32
		\$330,094.04	\$340,587.35	\$338,264.00	\$326,927.84	\$11,336.16
RESERVES						
124105.0908	Transfer to Working Funds Reserve	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
124105.0908	Transfer to RA Grants	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
124106.0908	Transfer to Griffith-Murrumbidgee B/mobile Reserve	\$2,000.00	\$2,000.00	\$10,000.00	\$10,000.00	\$0.00
124107.0908	Transfer to Narr-Carra Mini B/Mobile Reserve	\$2,200.00	\$2,200.00	\$2,200.00	\$2,200.00	\$0.00
124108.0908	Transfer Interest To B/M Replace Reserve	\$2,175.82	\$1,862.21	\$0.00	\$883.92	(\$883.92)
		\$6,375.82	\$6,062.21	\$12,200.00	\$13,083.92	(\$883.92)
DEPRECIATION						
122102.0054	Depreciation	\$108,244.36	\$112,601.56	\$110,000.00	\$112,924.41	(\$2,924.41)
		\$108,244.36	\$112,601.56	\$110,000.00	\$112,924.41	(\$2,924.41)
CAPITAL EXPENDITURE						
125102.0224	Library Resources	\$115,464.65	\$117,836.42	\$119,929.00	\$119,771.50	\$157.50
125125.0224	WRL-Equipment For Bookmobile	\$2,607.00	\$0.00	\$0.00	\$0.00	\$0.00
125116.0225	Bookmobile Replacement	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
125116.0229	Trade In	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
		\$118,071.65	\$117,836.42	\$119,929.00	\$119,771.50	\$157.50
TOTAL EXPENDITURE		\$562,785.87	\$577,088.54	\$580,393.00	\$572,707.67	\$7,685.33

**WESTERN RIVERINA COMMUNITY LIBRARY
FINANCIAL STATEMENT AS AT 30 JUNE 2020**

ITEM	30/06/18 ACTUALS	30/06/19 ACTUALS	2019/20 BUDGET	30/06/20 ACTUALS	SAVING (DEFICIT)
INCOME					
121127.0539 Interest on Investment	\$3,177.45	\$3,210.19	\$3,000.00	\$1,646.53	(\$1,353.47)
121126.0537 Sundry Income	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	<u>\$3,177.45</u>	<u>\$3,210.19</u>	<u>\$3,000.00</u>	<u>\$1,646.53</u>	<u>(\$1,353.47)</u>
CONTRIBUTIONS					
121102.0541 Carrathool Shire	\$18,014.38	\$22,646.00	\$22,578.00	\$22,578.09	\$0.09
121103.0541 Narrandera Shire	\$31,353.83	\$32,348.00	\$32,240.00	\$32,240.35	\$0.35
121104.0541 Hay Shire	\$31,457.77	\$28,625.00	\$28,303.00	\$28,303.25	\$0.25
121105.0541 Jerilderie Shire	\$19,124.15	\$20,512.00	\$20,114.00	\$20,113.88	(\$0.12)
121106.0541 Murrumbidgee Shire	\$68,032.46	\$71,050.50	\$77,953.00	\$77,952.77	(\$0.23)
121107.0541 Griffith City	\$271,693.98	\$266,342.07	\$277,749.00	\$277,748.66	(\$0.34)
121108.0541 Sundry Contributions	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	<u>\$439,676.57</u>	<u>\$441,523.57</u>	<u>\$458,937.00</u>	<u>\$458,937.00</u>	<u>(\$0.00)</u>
PROFIT/(LOSS) SALE OF ASSETS					
121128.0530 Profit/Loss on Sale of Assets	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	<u>\$0.00</u>	<u>\$0.00</u>	<u>\$0.00</u>	<u>\$0.00</u>	<u>\$0.00</u>
GRANT MONEY					
121129.0927 Transfer from RA (Grants)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
121112.0523 NSWPLA Grant-eResources	\$0.00	\$0.00	\$1,356.00	\$1,356.00	\$0.00
121136.0541 Contributions to New Bookmobile	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
121129.0926 Transfer (to)/from Bookmobile Reserve	\$13,936.61	\$6,115.10	\$0.00	(\$8,044.67)	(\$8,044.67)
	<u>\$13,936.61</u>	<u>\$6,115.10</u>	<u>\$1,356.00</u>	<u>(\$6,688.67)</u>	<u>(\$8,044.67)</u>
EXPENSES NOT INVOLVING FLOW OF FUNDS					
Depreciation	\$120,402.40	\$122,966.19	\$120,100.00	\$123,289.04	\$3,189.04
	<u>\$120,402.40</u>	<u>\$122,966.19</u>	<u>\$120,100.00</u>	<u>\$123,289.04</u>	<u>\$3,189.04</u>
TOTAL INCOME	<u>\$577,193.03</u>	<u>\$573,815.05</u>	<u>\$583,393.00</u>	<u>\$577,183.90</u>	<u>(\$6,209.10)</u>
SUMMARY					
EXPENDITURE	\$562,785.87	\$577,088.54	\$580,393.00	\$572,707.67	\$7,685.33
INCOME	\$577,193.03	\$573,815.05	\$583,393.00	\$577,183.90	(\$6,209.10)
RESULT	\$14,407.16	(\$3,273.49)	\$3,000.00	\$4,476.23	(\$13,894.43)

**RECONCILIATION WITH CHANGE IN EQUITY
RESULT FOR 2019/20**

				\$4,476.23
ADD	-Transfers to Restricted Assets	\$13,083.92		
	-Capital Expenditure	\$119,771.50	\$132,855.42	
LESS	-Depreciation	(\$123,289.04)		
	-Transfers from Restricted Assets	\$8,044.67	(\$115,244.37)	
	Change in Equity		<u>\$22,087.28</u>	

INVESTMENT MONIES HELD

Current Bank A/C & Investments	\$58,055.54
Vehicle Replacement Reserve	\$90,667.55
	<u>\$148,723.09</u>

WESTERN RIVERINA LIBRARY BOOKMOBILE REPLACEMENT RESERVE			
Balance as at 30 June 2020			
	Bookmobile (Griffith/Murrumbidgee)	Mini-Bookmobile (Narrandera/Carrathool)	Total
Balance at 1 July, 2019	\$5,264.55	\$64,274.41	\$69,538.96
Add Interest to 30 June, 2020	\$66.92	\$817.00	\$883.92
SUBTOTAL	\$5,331.47	\$65,091.41	\$70,422.88
Add Transfers to Reserve to 30 June, 2020	\$10,000.00	\$2,200.00	\$12,200.00
Add Extra Contribution from Griffith City Library	\$0.00	\$0.00	\$0.00
Less Transfers from Reserves to 30 June, 2020	\$0.00	\$0.00	\$0.00
Add/Less Operating Expenses Surplus/(Deficit) to 30/06/20	\$6,431.72	\$1,348.32	\$7,780.04
Add/Less Depreciation for Current Year (not funded)	\$264.63	\$0.00	\$264.63
Balance at 30 June, 2020	\$22,027.82	\$68,639.73	\$90,667.55
Equity Distribution: at 30 June, 2020			
Griffith City 50%	\$11,013.91		\$11,013.91
Murrumbidgee Shire 50%	\$11,013.91		\$11,013.91
Narrandera Shire 50%		\$34,319.86	\$34,319.86
Carrathool Shire 50%		\$34,319.86	\$34,319.86
GRAND TOTALS AT 30 JUNE 2020	\$22,027.82	\$68,639.73	\$90,667.55

**WESTERN RIVERINA LIBRARY
BOOKMOBILE WORKING EXPENSES AS AT 30 JUNE 2020**

	Actual 30/06/18	Actual 30/06/19	Estimate 30/06/20	Actual 30/06/20	Variation 30/06/20
<u>BOOKMOBILE (GRIFFITH/MURRUMBIDGEE)</u>					
(Plant No. 9030)					
Maintenance & Repairs	\$6,014.23	\$5,430.69	\$5,480.00	\$3,679.31	\$1,800.69
Fuel & Oil	\$2,831.43	\$3,057.75	\$3,500.00	\$2,594.07	\$905.93
Tyres	\$480.00	\$840.00	\$800.00	\$400.00	\$400.00
Registration	\$727.00	\$741.00	\$800.00	\$756.00	\$44.00
Insurance	\$1,685.54	\$1,895.92	\$2,000.00	\$1,734.27	\$265.73
Sundries	\$2,347.85	\$1,072.21	\$20.00	\$21.67	(\$1.67)
SUBTOTAL	\$14,086.05	\$13,037.57	\$12,600.00	\$9,185.32	\$3,414.68
Operators Salary and Oncosts	\$79,199.78	\$81,479.19	\$81,700.00	\$78,419.80	\$3,280.20
Computer Hardware/Software/Maintenance	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Computer Replacement Lease Fees	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Bookmobile Computer/Phone/Electricity	\$1,410.92	\$1,438.75	\$830.00	\$828.53	\$1.47
Depreciation	\$11,658.04	\$10,264.63	\$10,000.00	\$10,264.63	(\$264.63)
TOTAL GRIFFITH/MURRUMBIDGEE B/M	\$106,354.79	\$106,220.14	\$105,130.00	\$98,698.28	\$6,431.72
<u>BOOKMOBILE (NARRANDERA/CARRATHOOL)</u>					
(Plant No. 9060)					
Maintenance & Repairs	\$603.42	\$2,642.72	\$1,520.00	\$459.35	\$1,060.65
Fuel & Oil	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Tyres	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Registration	\$727.00	\$741.00	\$800.00	\$756.00	\$44.00
Insurance	\$1,024.44	\$1,087.87	\$1,200.00	\$956.33	\$243.67
Depreciation	\$500.00	\$100.00	\$100.00	\$100.00	\$0.00
Sundries	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL NARRANDERA/CARRATHOOL B/M	\$2,854.86	\$4,571.59	\$3,620.00	\$2,271.68	\$1,348.32
Total Bookmobiles	\$16,940.91	\$17,609.16	\$16,220.00	\$11,457.00	\$4,763.00

